

## SureFit Points of Contact

### Customer Service

Phone: 1-800-298-6050

Option 1: Customer Service | Returns, status and exchange assistance

Option 2: CPED/Clinical | Sizing/fitting assistance

Option 3: MDM/Compliance program assistance

Email: For general order inquiries and return label requests, please email [orders@surefitlab.com](mailto:orders@surefitlab.com)

### Customer Service Leader

Roxie Owens | Roxie is your solution champion. She will collaborate with you to urgently create a win for you and your practice.

Phone: 800-298-6050 ext. 01620

Email: [rowens@surefitlab.com](mailto:rowens@surefitlab.com)

### MDM/Compliance Leader

Kelly Ttrznadel | Kelly is your MDM/Compliance subject matter expert. She will partner with your practice to make the MDM service work for you and your team.

Phone: 800-298-6050 ext. 01106

Email: [ktrznadel@surefitlab.com](mailto:ktrznadel@surefitlab.com)

### Clinical/CPed Leader

Nicole Caruso, C.Ped | Nicole is your Clinical/Fitting Specialist. She provides oversight for all of your custom orthotic needs in addition to your sizing/shoe selections.

Phone: 800-298-6050 ext. 01622

Email: [ncaruso@surefitlab.com](mailto:ncaruso@surefitlab.com)

### Customer Service Manager

Steve Puryear, C.Ped

Phone: 954-798-8096

Email: [bpuryear@surefitlab.com](mailto:bpuryear@surefitlab.com)

### Sales Account Manager

Bill Nelson

Phone: 727-846-2893

Email: [winselton@surefitlab.com](mailto:winselton@surefitlab.com)

### Inside Sales Representative

Jill Volante Daggett

Phone: 470-914-8578

Email: [jvolante@surefitlab.com](mailto:jvolante@surefitlab.com)

### Sr. Manager, Sales

Ashley Hise

Phone: 346-246-5158

Email: [ahise@surefitlab.com](mailto:ahise@surefitlab.com)

### Operations Manager

Jill Meador

Phone: 678-455-8877

Email: [jmeador@surefitlab.com](mailto:jmeador@surefitlab.com)

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